8 west
CONSULTING

2026



8 WEST IMPACT ENGAGEMENTS

Accessibility & Inclusion Audit

5+ Days | Virtual or On-Site
Fixed-Fee Engagement [$12,000]

INFORMATION SECURITY ISO/IEC 27001:2022 NSAI Certified

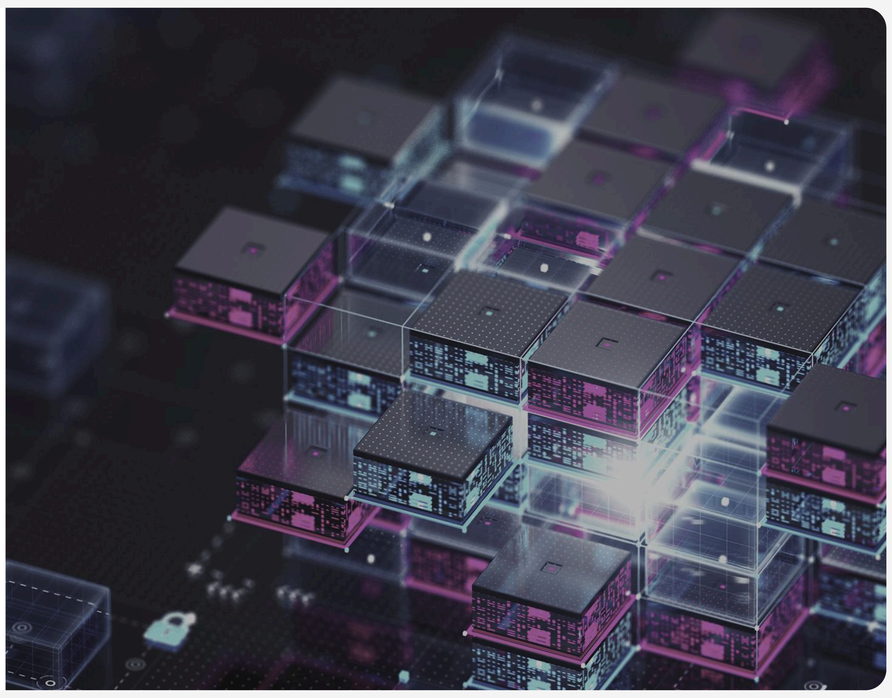
aws PARTNER

Audit Overview

8 West's Accessibility & Inclusion Audit delivers a comprehensive, WCAG 2.2 AA–aligned assessment of your digital product across desktop, mobile and assistive-technology scenarios.



Through expert evaluation supported by responsible AI-assisted diagnostics, the engagement identifies barriers that affect usability, inclusivity and overall quality.



The audit results in a structured set of findings, actionable recommendations and a prioritised roadmap that equips product, design, engineering and content teams to improve accessibility with confidence.



Workshop Outcomes

Comprehensive WCAG 2.2 AA Evaluation

Pillar-by-pillar findings aligned to success criteria, including critical issues and systemic patterns.

Inclusive Design Insights

Assessment of readability, cognitive load, language, representation and inclusive design practices.

Assistive Technology Results

Screen reader, keyboard-only, zoom and mobile accessibility behaviours captured with clear examples.

Detailed Issue Log & Evidence Pack

Annotated screenshots, acceptance criteria, user impact scoring and failure rationales.

Prioritised Remediation Roadmap

Quick wins, mid-term fixes and structural improvements organised by impact/effort.

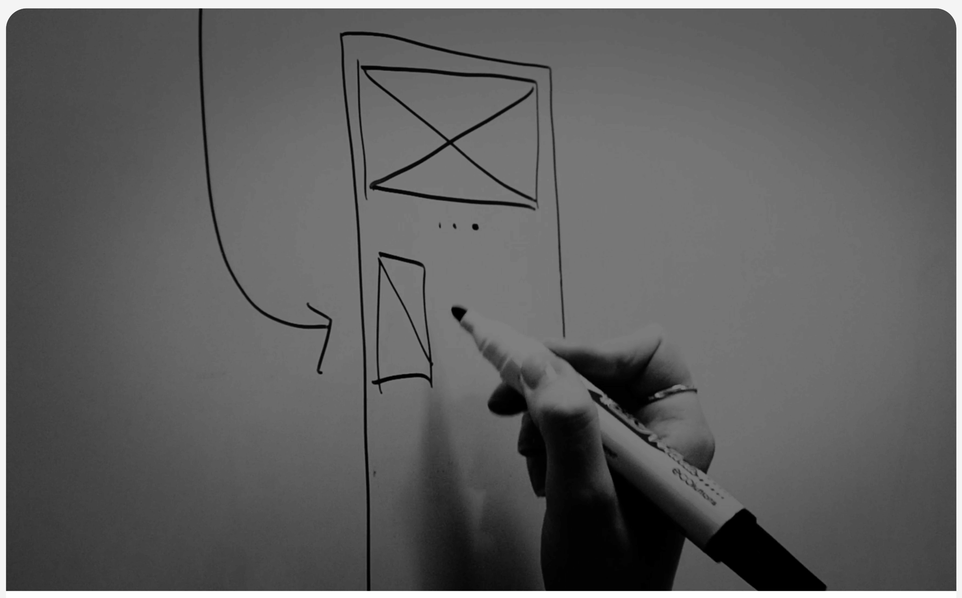
Detailed Issue Log & Evidence Pack

Business-ready insights to align leaders, justify action and support compliance posture.

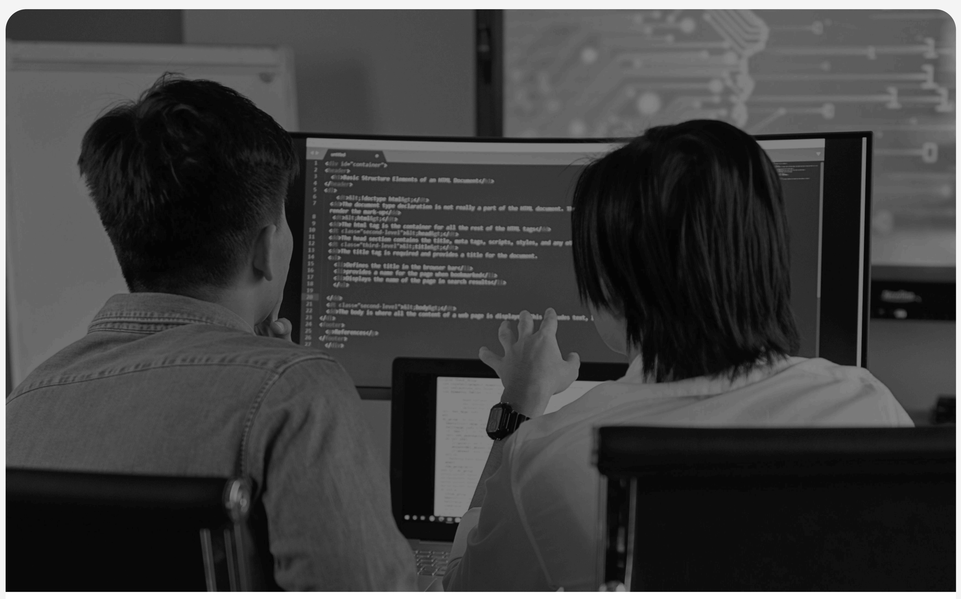
Who Should Be Involved?



PRODUCT OWNERS



UI / UX DESIGNERS



ENGINEERING & QA TEAMS



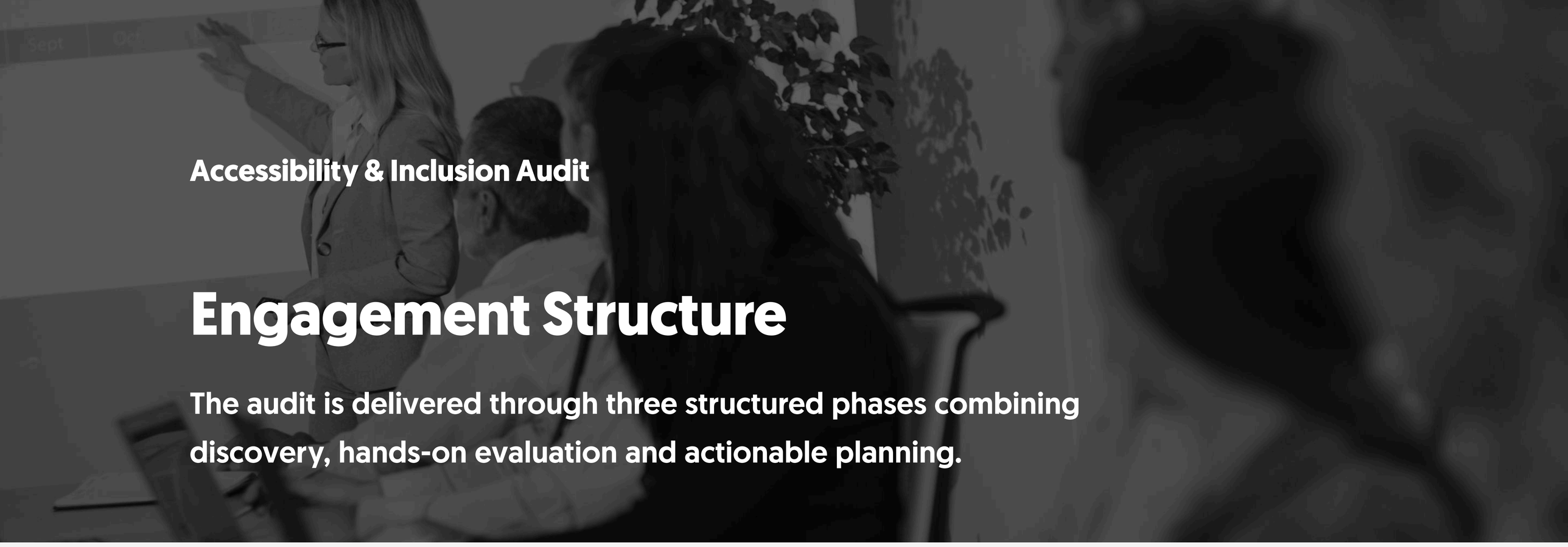
CONTENT & MARKETING TEAMS



ACCESSIBILITY LEADS / COMPLIANCE PARTNERS



ANY TEAM RESPONSIBLE FOR DIGITAL EXPERIENCE QUALITY



Engagement Structure

The audit is delivered through three structured phases combining discovery, hands-on evaluation and actionable planning.

PRE-ENGAGEMENT ALIGNMENT

Brief executive and key stakeholder kick-off to align on outcomes, success criteria, expectations, and communication plan before Day 1.

PHASE 1 - DELIVERY & SCOPING

Objectives

Define scope, critical journeys, technical context and success criteria for the audit.

Activities

- Review design system components, content standards and live environments
- Confirm AT coverage (NVDA, VoiceOver, keyboard-only flows)
- Identify high-risk user journeys and priority templates
- Assess existing accessibility posture, tooling and previous audits
- Establish timelines, deliverable formats and operational constraints

Output

- Scope confirmation and prioritised journey list
- Accessibility risk baseline
- Audit plan and evaluation framework

PHASE 2 - FULL ACCESSIBILITY & INCLUSION EVALUATION

Technical Accessibility Review

- Keyboard navigation and logical focus order
- Screen reader output, semantics and ARIA roles
- Form behaviour, error handling and validation patterns
- Structure, landmarks, headings and component semantics
- Responsiveness, zoom and reflow behaviour
- Colour contrast and non-text element accessibility
- Systemic issues across reusable components

Inclusive Design Assessment

- Language clarity and cognitive load
- Readability, hierarchy and layout density
- Imagery representation and cultural awareness
- Bias, micro-barriers and exclusion risks
- Neurodiversity and low-vision considerations

Assistive Technology Pass-Through

- Screen reader journeys (NVDA, VoiceOver)
- Keyboard-only interactions
- Mobile AT considerations
- AT friction points documented with examples

AI-Assisted Diagnostics (Responsible Use)

AI tools support pattern identification—semantic gaps, label inconsistencies, repeated structural issues—without replacing expert evaluation.

- Full WCAG 2.2 AA-mapped issue log
- Annotated evidence pack
- AT compatibility findings
- Inclusive design narrative with key themes
- Systemic pattern analysis

PHASE 3 - RECOMMENDATIONS, ROADMAP & EXECUTIVE PLAYBACK

Activities

- Prioritisation across impact, user risk, feasibility and effort
- Remediation recommendations at component, template and system levels
- Design system adjustments (tokens, components, interaction guidance)
- Content and communication recommendations
- Optional paired-working with design/engineering
- Leadership-ready summary and action plan

Outputs

- Prioritised Remediation Roadmap
- Issue Log with severity, user impact and acceptance criteria
- Code-Ready Recommendations (where appropriate)
- Design System & Content Guidelines updates
- Executive Playback Presentation
- Optional VPAT (template and creation support)

Deliverables At-a-Glance





Core Deliverables

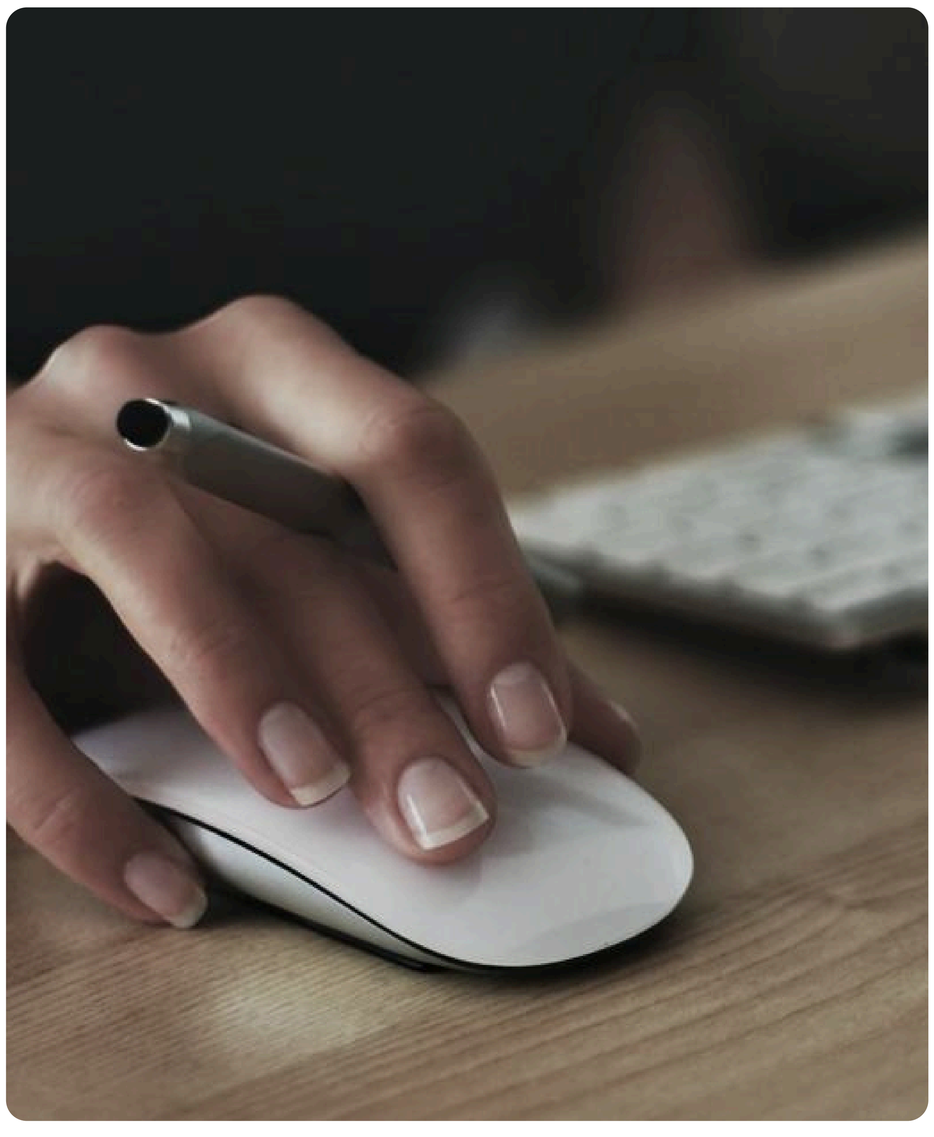
- WCAG 2.2 AA issue log (structured, prioritised)
- Annotated screenshots and evidence pack
- Assistive technology behaviour summary
- Inclusive design assessment
- Systemic pattern insights & component-level findings
- Prioritised remediation roadmap
- Executive summary & playback session

Optional Add-ons

- Paired design or engineering remediation sessions
- Ongoing accessibility consulting
- VPAT documentation
- Re-audit / verification review
- Quarterly accessibility maturity checkpoints

Success Metrics

- Prioritisation across impact, user risk, feasibility and effort
- Remediation recommendations at component, template and system levels
- Design system adjustments (tokens, components, interaction guidance)
- Content and communication recommendations
- Optional paired-working with design/engineering
- Leadership-ready summary and action plan.



Delivery Format



- Virtual-first engagement
- Optional on-site workshops and playback
- Shared workspaces for findings, tracking and collaboration
- All deliverables supplied digitally
- Typical duration:
  5+ days depending on scope

Why 8 West

8 West brings deep experience across accessibility, inclusive design, UX, engineering and enterprise-scale delivery.

We combine expert human evaluation with responsibly applied AI tooling to accelerate insights without compromising rigour or truth.

Our approach is grounded, practical and designed to help organisations produce accessible, inclusive experiences that scale.

Ready to Proceed?

Share a URL or prototype access, confirm scope,
and we'll provide a timeline and audit kickoff plan.

8 WEST CONSULTING

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